

## Where are my Emails?

We rely upon you being able to access your emails so that we can efficiently communicate with you. If you change your email address, or are unable to access your email for any period of time, then you must contact LCB, either by email ([admin@lcbglobal.org](mailto:admin@lcbglobal.org)) or phone (+44 208 591 2222).



Sometimes, however, your email account is working fine, but you appear not to be receiving any from LCB. This is often caused by an over-zealous junk/spam/unsolicited email filter active on your account.

To resolve this you should add the domains [lcbglobal.org](http://lcbglobal.org) and [lcbuk.org](http://lcbuk.org) to your safe senders lists. Specifically, ensure that the email addresses [admin@lcbglobal.org](mailto:admin@lcbglobal.org) and [support@lcbglobal.org](mailto:support@lcbglobal.org) are all added to the safe senders lists. You can send test emails to us to check that we are communicating without any barriers.

To accomplish the above, please read the following guidelines:

For Hotmail, Yahoo, MSN, Outlook and AOL please visit <http://safesenderslist.com/>

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### See Also

[Accessing University's Online Library](#)

[Accessing Online Resource Library](#)